

Monica Hawkins

From: AMO Communications <Communicate@amo.on.ca>
Sent: Tuesday, March 26, 2019 3:50 PM
To: Monica Hawkins
Subject: Resources to Improve Service Delivery and Efficiency

AMO Update not displaying correctly? [View the online version](#) | [Send to a friend](#)
Add Communicate@amo.on.ca to your safe list



March 26, 2019

On March 20, 2019, the Government of Ontario announced one-time funding for small and rural municipalities to improve service delivery and efficiency.

405 municipal governments have received letters from MMAH Minister Steve Clark outlining their funding allocation and details of the government's expectations. The letter recommends the money be used to improve how municipalities deliver services to reduce ongoing costs of providing those services. The use of this money is another opportunity for municipal governments to demonstrate to their taxpayers and the province how they can move innovation forward.

There are resources available for municipalities to learn more about best practices related to efficiency, effectiveness and innovation. The Minister's letter indicates ministry regional offices can assist with ideas about how best to invest the funds.

AMO also has information resources available. From 2010 to 2014, AMO delivered a project funded by MMAH called the Ontario Municipal Knowledge Network (OMKN). While the project concluded in 2015, the information assembled is still available on the OMKN website at www.omkn.ca. While the site is archived, it contains a wealth of information on best practices. It also contains customized search capacity linked to key municipal best practice sources in North America and Europe.

AMO Contact:

Brian Rosborough, Director, Membership Centre, Brosborough@amo.on.ca

416-971-9856 x 362

*Disclaimer: The Association of Municipalities of Ontario (AMO) is unable to provide any warranty regarding the accuracy or completeness of third-party submissions. Distribution of these items does not imply an endorsement of the views, information or services mentioned.