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To: Monica Hawkins
Subject: Survey on Electronic Permitting (e-permitting) Platforms

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February 8, 2021

Survey on Electronic Permitting (e-permitting) Platforms

AMO is looking for member feedback on electronic permitting (e-permitting) platforms and if you are exploring opportunities to implement/improve/upgrade a platform.

An e-permitting platform allows citizens to apply online for building permits, demolition permits, development consultations, etc. It has been proven to reduce the administrative burden on building officials and streamline the permitting process from initial application to final inspection. Implementing e-permitting platforms also aligns with the Government of Ontario's interest of unlocking efficiencies and digitizing administrative processes to help reduce costs.

AMO is exploring a potential partnership with a vendor that can offer members the ability to implement an e-permitting solution for their community. If there is interest from the sector, AMO will continue researching and exploring procurement to find an appropriate vendor.

To help us with our research, we are asking for feedback from you or your appropriate staff (Planners, Building Officials, IT, etc.). Please fill out our survey through this link: <https://www.surveymonkey.com/r/AMOepermittingsolution>

To thank you for your valuable time, every survey respondent will be entered into a draw for one of two \$25 Tim Horton's gift cards. You will need to indicate that you wish to be contacted for the prize draw at the end of the survey. Winners will be selected at random and contacted directly.

If you have any questions, please contact Nicholas Ruder at (416) 971-9856 x411 or by email at nruder@amo.on.ca.

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